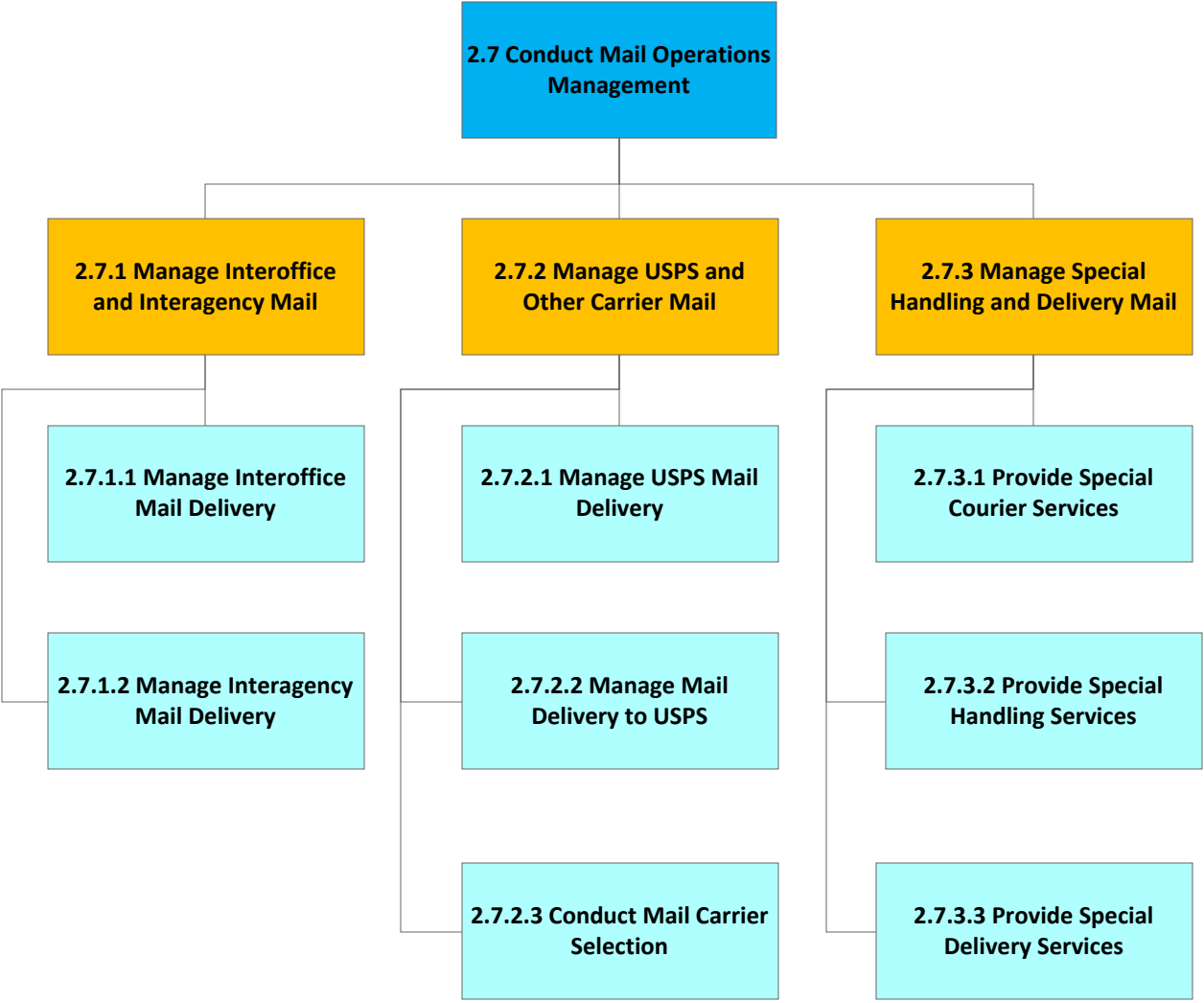


VA BRM (Business Reference Model)  
2.7 - Conduct Mail Operations Management  
-----Comment-----

Conduct Mail Operations Management includes managing interoffice and interagency mail; USPS and other carrier services; and dealing with any special handling delivery mail



**LEGEND**

VA Capability  
(FIBF)

VA Service Line  
(FIBF)

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Business Function  
(FIBF)